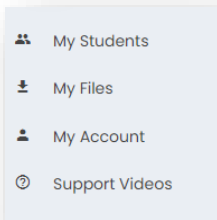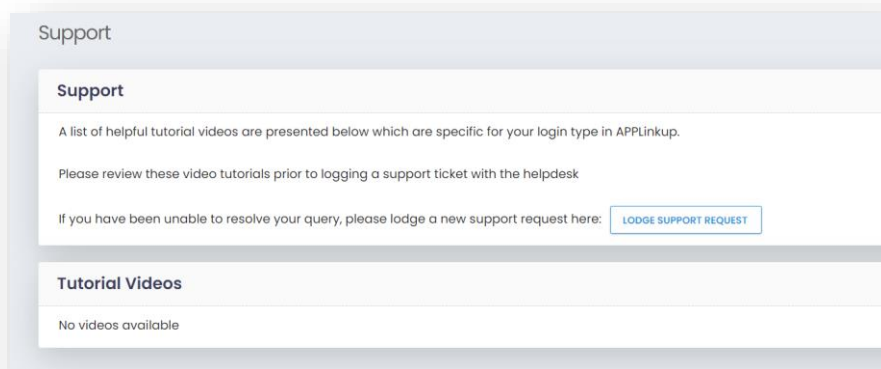# APPLinkup: How to request help for errors on the MID-APP (CE)
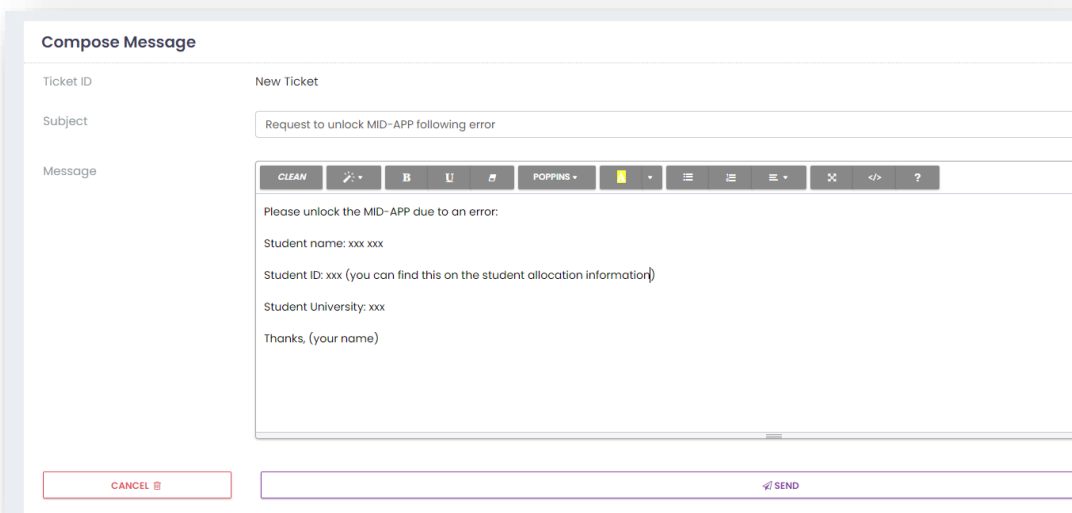
1. The following is for help with **the MID-APP only**. If you need help with the END-APP, please contact the relevant University (and they can either 'edit' or 'unlock' the END-APP for you).

2. Login to your APPLinkup account via www.applinkup.com

3. If you are associated to more than one Facility, click into the correct Facility first. Then click on 'Support Videos' on the left of your screen.

4. Click on **LODGE SUPPORT REQUEST**

5. Fill in the boxes as suggested in the image below and hit SEND.